

PDRHA - Complaints overview 1/4/25 - 31/3/26

emh managed only

FORMAL COMPLAINTS

1

↑ 0 LAST YEAR

RESPONDED WITHIN
10 DAYS

100%

RESOLVED AT
STAGE 1

100%

COMPLAINT NOT
PROCESSED

0

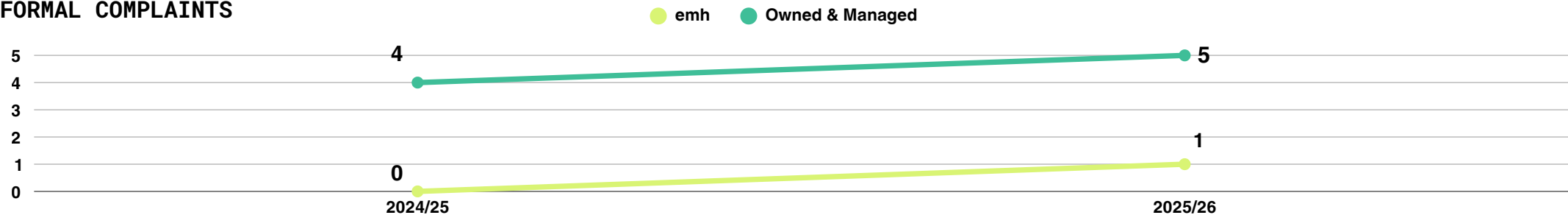
HOUSING OMBUDSMAN
DETERMINATION

0

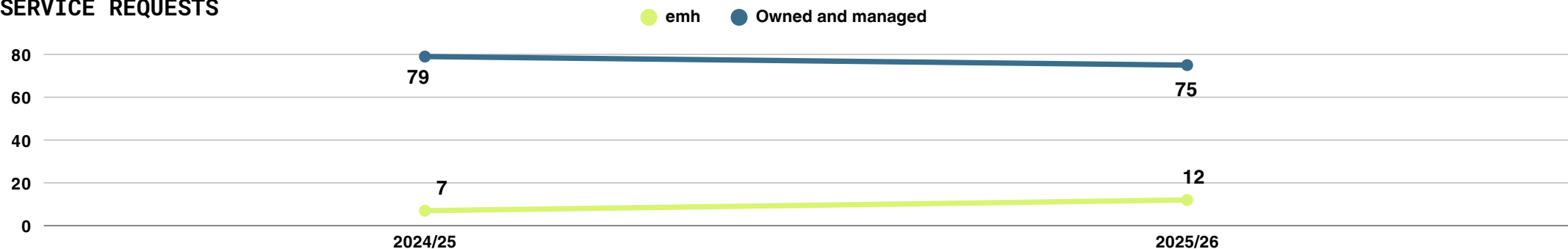
SATISFACTION
WITH PROCESS

(0 RESPONSE)

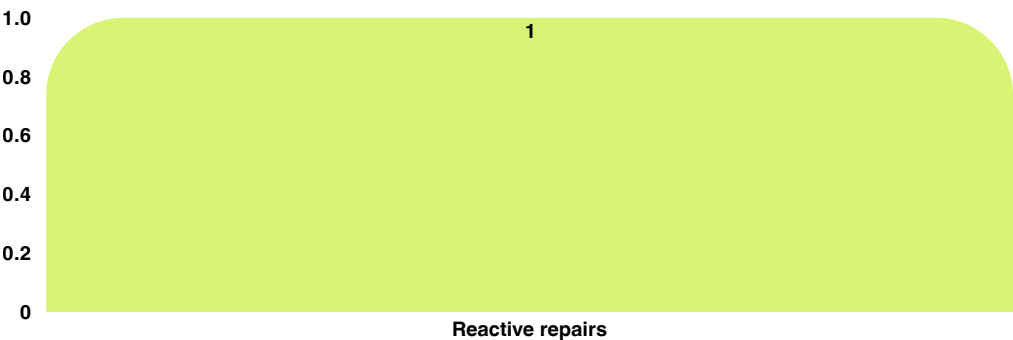
FORMAL COMPLAINTS



SERVICE REQUESTS



FORMAL COMPLAINTS PER CATEGORY - 2025/26



SERVICE REQUEST PER CATEGORY - 2025/26

