

HOW WE'RE PERFORMING

Complaints

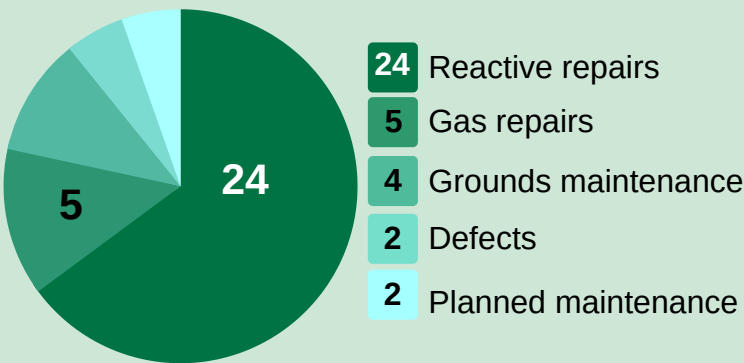
1st January to 31st March 2022

Total number of complaints

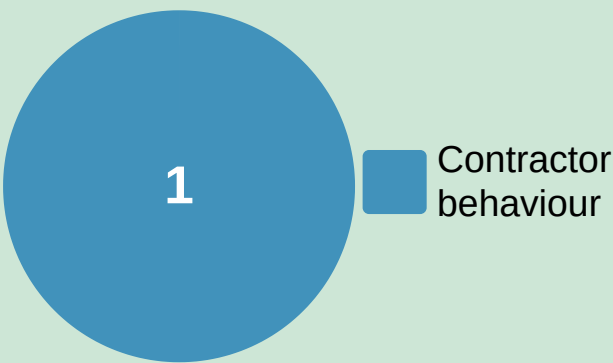


Complaints by service area

Quick and informal resolutions:



Formal complaints, stage one:



Formal complaints

