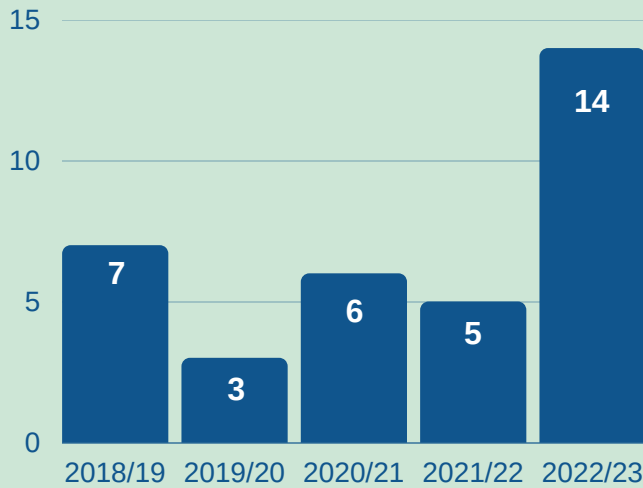


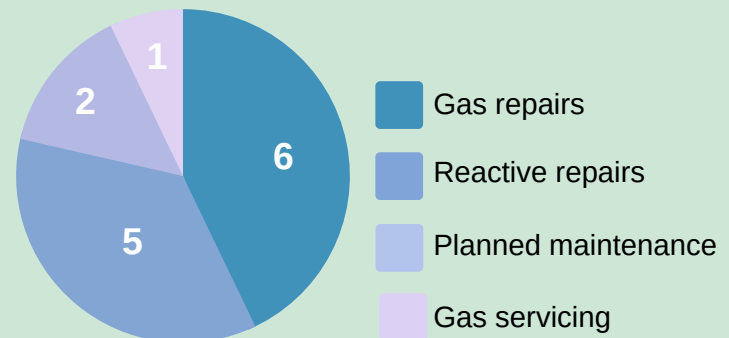
Complaints and compliments

1st April 2022 to 31st March 2023

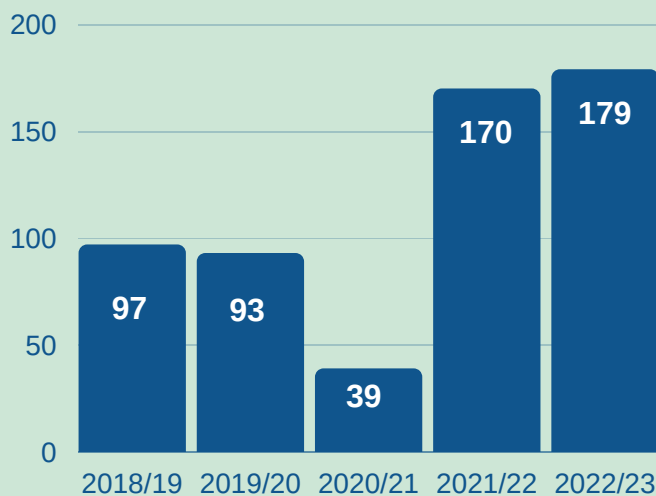
Total number of formal complaints 2018–2023:



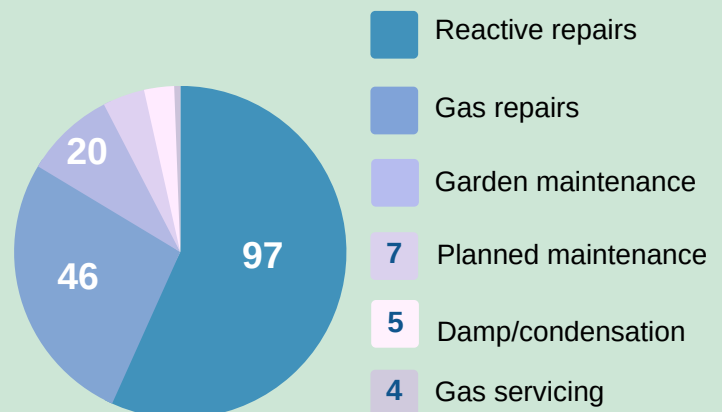
Formal complaints by service area 2022/23:



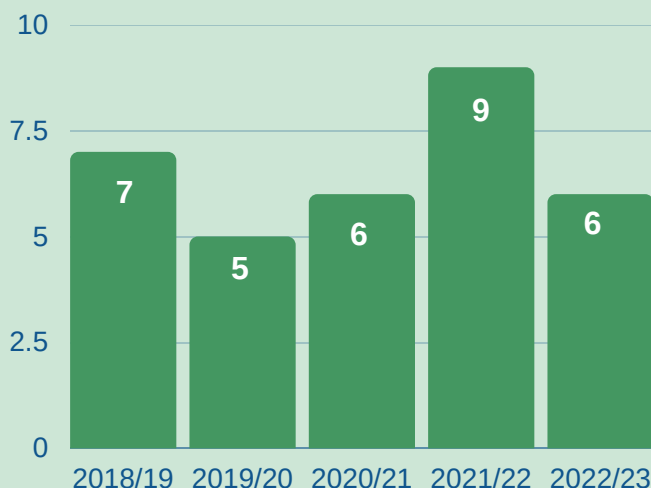
Total number of informal complaints 2018–2023:



Informal complaints by service area 2022/23:



Total number of compliments 2018–2023:



Compliments by service area 2022/23:

