

# HOW WE'RE PERFORMING

## Complaints

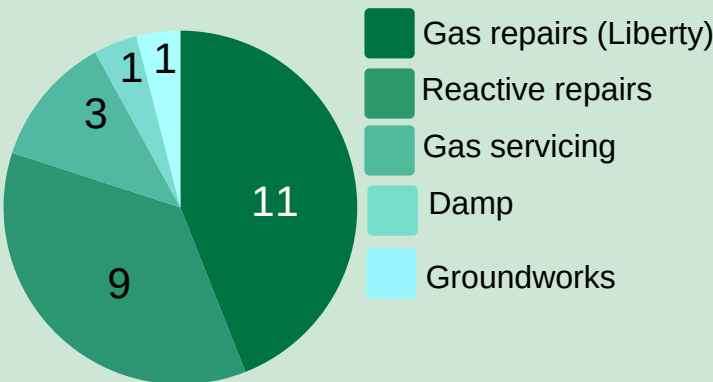
1st October to 31st December 2023

### Total number of complaints

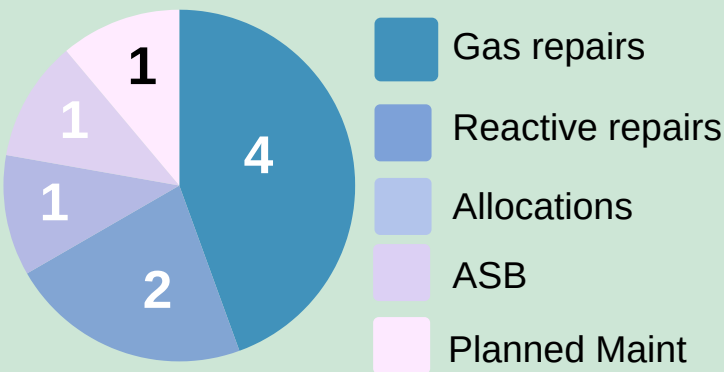


### Complaints by service area

#### Quick and informal resolutions:



#### Formal complaints, stage one:



### Formal complaints

