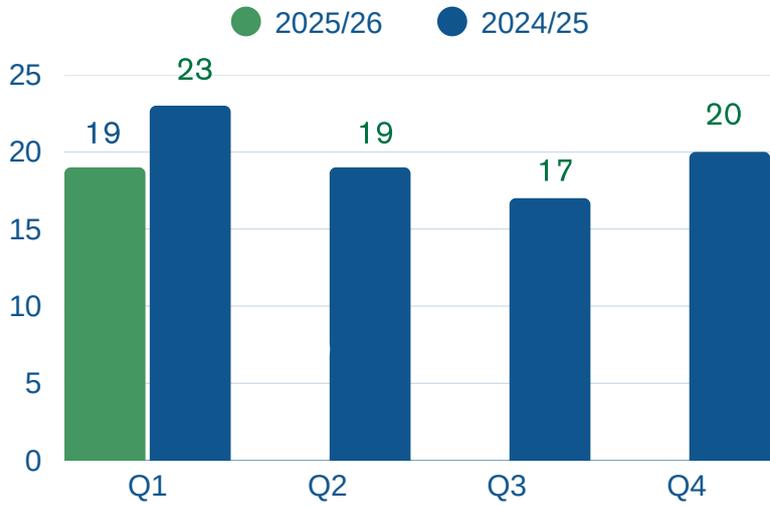


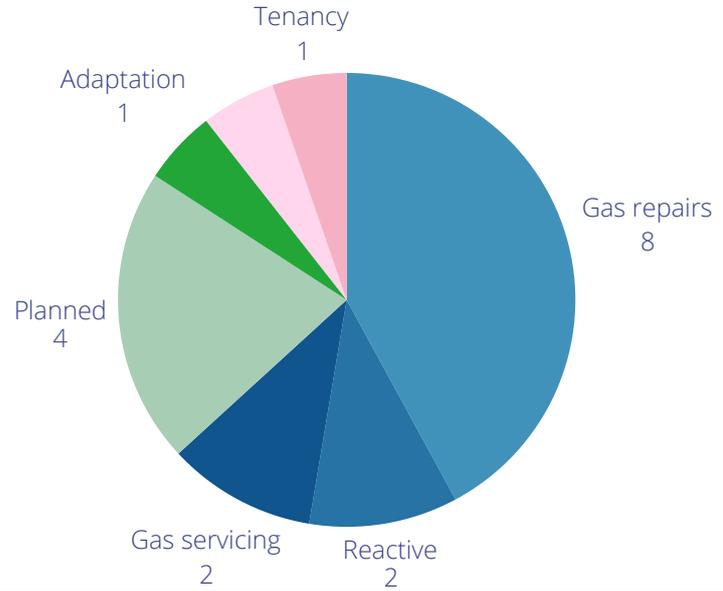
PDRHA Service requests

1st April 2025 to 31st March 2026

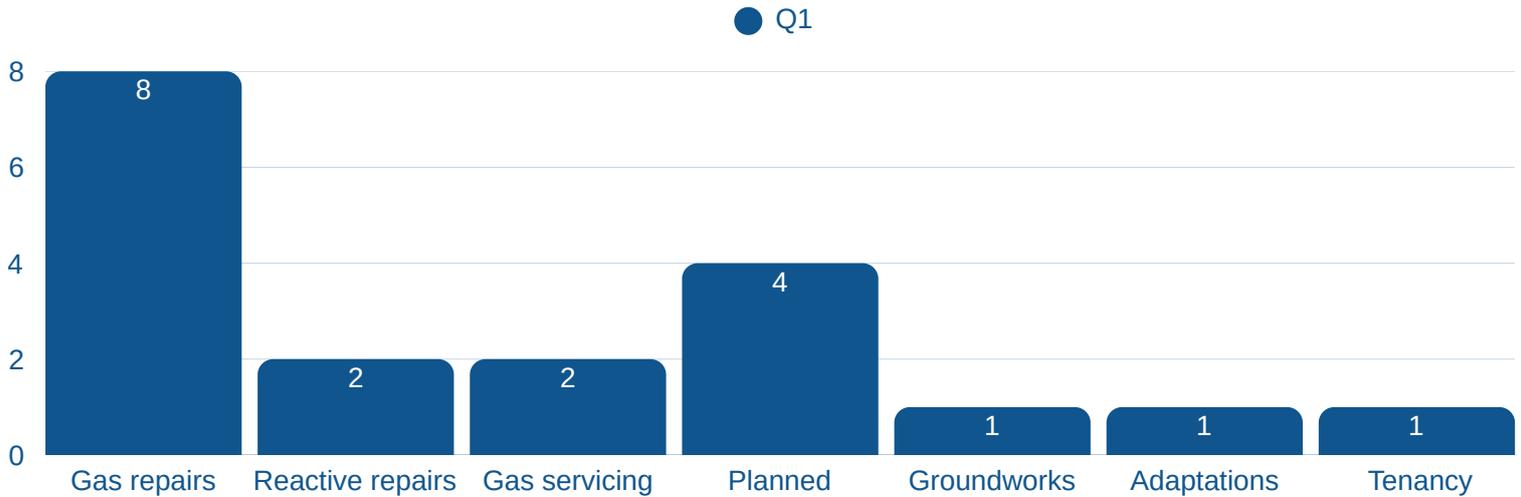
Number of service requests per quarter compared to last year



Service requests per category - Q1



Service requests categories per quarter



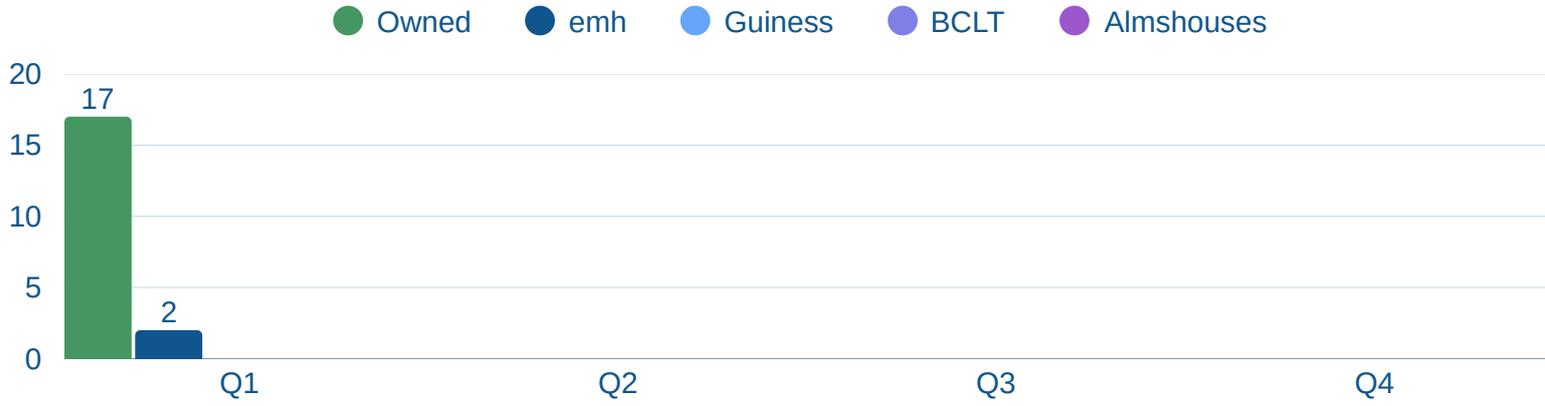
Actions taken:-

- Individual issues raised at contractor meetings and minuted
- New gas servicing internal process to be implemented

PDRHA Service requests (owned/managed)

1st April 2025 to 31st March 2026

Number of service requests per organisation



Service requests categories Q1

